

North East & Yorkshire Cervical Screening Programme Update

Freephone helpline 0800 953 7610

Other Contacts:

Supplies (ordered via email only)	ghnt.hpv-supplies@nhs.net
MDT	ghnt.mdtcsp@nhs.net
Failsafe	ghnt.hpvfailsafe@nhs.net
Pathology IT	ghnt.pathsupport@nhs.net
CSTD	gan-tr.northcstd@nhs.net
CSAS	www.csas.nhs.uk
General Enquiries	ghnt.neycervicalscreeningcentre@nhs.net

National News

NHS England have identified a group of people across the country that have not been contacted to participate in one or more NHS screening programmes. Tailored letters were sent out to those affected on Monday 10th March. Each GP practice will also receive communication to help facilitate any catch-up screening. Please add a comment on the request if the sample is part of the catch-up.

Transport update

We are experiencing severe staffing issues across some of our sample pick up areas due to sickness and annual leave of our drivers. We are actively working with our transport team to resolve these issues and thank you for your patience during this time. If you would like to speak to one of our team regarding your sample pickup, please call the freephone helpline on 08009537610.

Please be reassured that samples are fine for processing up to 6 weeks from being taken.

Double Reports

The fix for the issue surrounding duplicated HPV reports was applied on the 10/03/2025; this should no longer be an issue going forward.

Any 'duplicate reports' should be checked to ensure they are not in fact amended reports.

Please log any calls with Pathology IT for what you believe to be genuine duplicated reports with NHS Number, Report ID and the date and time the report was received to be investigated thoroughly.

Cervical Sample Taker Database (CSTD)

Responsibilities:

It is a practice administrator's responsibility to monitor sample taker performance, enrol new sample takers in practice onto the CSTD and ensure that their information is kept up to date (including change of name, place of work and any update of email address).

It is a sample taker's responsibility to record and upload evidence of their update training.

Work is ongoing on the database to enable all sample takers to obtain their own statistics. To do this you must ensure you use your correct sample taker code. It is important we are informed when you become a qualified sample taker, your status must be updated from trainee on the system and the "T" removed from your code.

CSTD Queries Re: sample taker pin numbers or sample taker statistics, email gan-tr.northcstd@nhs.net

Brush in Vial

We have noticed an increased number of vials with the brush still remaining inside. Please ensure the brush is “mashed and bashed” in the vial and then discarded, this also includes endocervical brushes.

DO NOT LEAVE ANY BRUSHES IN THE VIAL.

In line with NHSCSP Acceptance Guidance, samples that contain a brush will still be processed but if HPV negative will be reported as “HPV Unavailable” and a repeat requested in 3 months. If HPV positive and cytology negative, will be reported as “Unsatisfactory” with a repeat requested in 3 months. The sample will only be reported if the cytology is abnormal.

Did you know..

...Patient invitation and result letters are not sent out by the laboratory, they are sent by Cervical Screening Administration Service (CSAS) in Leeds. www.csas.nhs.uk

...Following a direct referral, the referring Colposcopy unit books the appointment and informs the patient of the date and time.

...Once you submit an ICE request it is sent electronically to the laboratory. If for whatever reason you do not take the sample you must inform the lab ASAP by calling the freephone helpline on 08009537610.

Deleting the request in your clinical system does not cancel the request that has already been sent electronically to the laboratory.

...the CSP mailboxes are monitored by different personnel. Here is a breakdown of the appropriate contact details and their purpose:

General Enquires (including patient history checks/test due dates) call freephone helpline on 08009537610.

Supplies - replenishment of pink bags, ICE paper, sample vials, brushes and sample bags are ordered via email at ghnt.hpv-supplies@nhs.net. Staff can request a limited emergency supply of ICE paper and pink bags for **HPV use only** from the HPV courier.

Please do not put notes requesting stock in with your samples. Due to changes in the laboratory reception workflow, these notes can no longer be actioned.

IT including ICE access or zebra printers' queries, email ghnt.pathsupport@nhs.net

Direct referral/Failsafe queries email – ghnt.hpvfailsafe@nhs.net

Help Us Improve

Thanks to all that have replied so far to the user survey. Here are some answers to your comments so far:

- Extra cervix brushes can be ordered when required as above.
- Register patient on ICE. If they can't be registered then a manual form is appropriate
- The contact information on the website is currently under review and will be updated as appropriate

Please continue to provide your feedback about the service:

<https://uk.surveymonkey.com/r/6C3KJGM>

